

EUROPE TRAVEL INFORMATION

VISAS:

Depending on the passport you hold, a visa may be required for entry to Europe and is not included in the tour price. Please visit the relevant Visa Application Centre websites as per the countries you are visiting on the tour to find out more information and how to apply.

INSURANCE:

It is a condition of booking with us that you take out suitable travel insurance. You must provide us with the name of your insurer, policy number and their 24 hour emergency contact number when you book with us or as soon as possible thereafter. These details will be available to your national escort should they be required. Wendy Wu Tours will not be liable for any costs incurred by you due to your failure to take out suitable travel insurance from the date of booking.

EATING IN EUROPE:

European food is full of variety and we hope will be a highlight of your tour. The choice of restaurants has been carefully crafted to introduce you to a range of local dishes and we hope that you enjoy the culinary adventure ahead. We aim to bring you the meals but cannot guarantee this as changes may be necessary from time to time for operational or other reasons. For your convenience in general at the end of a long travelling day your meal will be at the hotel restaurant, and otherwise we have chosen atmospheric local restaurants with menus reflecting local specialties. Please let us know of any dietary restrictions or allergies when booking your tour.

TIPPING POLICY:

Tipping while on holiday is common in most parts of the world and Turkey is no exception. However, it is not always clear who it is appropriate to tip and how much. Furthermore, travellers may not have the right amounts of cash available at the right time. In order to avoid any inconvenience, Wendy Wu Tours operates a tipping policy where a stated amount is given to your National Escort at the beginning of your tour and tips are disbursed to local guides and drivers throughout your tour. The amount is designed to be at a reasonable level for travellers while being fair to the local people and includes a gratuity for the National Escort.

If you are travelling in a smaller group with local guides only, then tipping is paid in each destination. To be fair to the guides we ask for slightly higher amounts per traveller with small groups. We generally find that most customers appreciate the convenience of our tipping policy but we do recognize that it may not suit everyone.

However, as this is a group tour we ask that everyone follows the same protocol to be fair to other group members and to ensure smooth operation of your tour.

VACCINATIONS AND YOUR HEALTH:

We recommend that you contact either your GP for advice on vaccinations and travel health. Wendy Wu Tours is committed to always providing a safe and healthy environment for all passengers.

<https://www.wendywutours.co.uk/help-and-advice/travel-health/>

ITINERARY CHANGES:

It is our intention is to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate; in these circumstances we will make the best possible arrangements whilst maintaining the integrity of your trip.

AFTER YOUR BOOKING:

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice including a visa application form (if applicable), and a help sheet. Your final documentation pack will be sent to you approximately 2-3 weeks prior to departure.

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